



IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In re application of: Fain et al.
Application No.: 09/894,359
Filed: June 28, 2001

Examiner: Tieu
Group No. 2642

FOR: SYSTEM AND METHOD FOR PROVIDING A CALL BACK OPTION FOR CALLERS TO A CALL CENTER

Mail Stop: RCE
Commissioner for Patents
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